

Soil Association Organic Standards for Great Britain Abattoir and slaughtering

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Introduction

The Soil Association standards put the principles of organic production into practice. These organic standards encompass *EU Regulations* 834/2007, 889/2008 and 1235/2008. These regulations were the legal basis for the control of organic farming, food processing and organic labelling within the EU until 31st December 2021, and have been retained in the UK for implementation in Great Britain (GB), as set out in *The Organic Production and Control (Amendment) (EU Exit) Regulations 2019*. They are referenced throughout this document as the GB Organic Regulation. Operators based in Northern Ireland (NI) should use our EU standards which are available on our website.

The Soil Association has higher organic standards than required by the GB Organic Regulation in key areas: delivering the highest levels of animal welfare, protecting human and animal health, safeguarding the environment and protecting the interests of organic consumers. These reflect our mission and vision as a charitable organisation.

Each standard has a reference which tells you which part of the GB Organic Regulation it refers to, or whether it is a Soil Association higher standard. Each Soil Association higher standard is accompanied by a 'Why?' box which explains the rationale behind the standard and why we expect our licensees to go further than required by the GB Organic Regulation.

A 'competent authority' is authorised to make rulings on organic legislation. In GB the competent authority is Defra or one of its devolved agencies who have delegated some controls to accredited organic certification bodies. The certification body that is appointed by the Soil Association to inspect and certify to Soil Association organic standards in the UK is Soil Association Certification. Throughout these standards 'your certification body' refers to Soil Association Certification. For further definitions, please refer to the separate Glossary document on our website.

The GB Organic Regulation does not cover processing of non-food crops such as for textiles and cosmetic products and certification of inputs.

The Soil Association offers standards for areas not covered by the GB Organic Regulation. These include:

- <u>textiles</u>
- <u>cosmetics</u>

Please contact us if you would like more information or visit our website.

Guide to using these standards

The standards are listed in the column on the left, with a white background for GB Organic Regulation standards and a blue background for Soil Association higher standards. Where necessary, guidance is provided in the column on the right, with a grey background to differentiate it from the standard.

- Each standard is referenced with the relevant article/s of the GB Organic Regulation, or shows that it is a Soil Association higher standard.
- Each Soil Association higher standard has a Why? box to explain its purpose and rationale.
- The summary boxes in each standard section outline some of the key statutory welfare requirements.

This symbol shows where you need to keep a record to demonstrate that you are meeting the standard. The specific requirements for the records will be detailed in the standard or guidance.

This symbol shows where additional relevant information is provided.

This symbol shows where an extra sourcing requirement applies for processors using an organic product that is not certified to Soil Association standards. If you would like to know what the sourcing requirements are, you can view our annex on <u>Sourcing Organic</u> <u>Ingredients</u>. Our <u>Working Together for Better Sourcing</u> webpage explains the challenges surrounding the sourcing of organic ingredients and how we are working with others to address them.

What is guidance?

Guidance provides supplementary information to the standards which explains how compliance will be assessed. It tells you where and how to provide the information required, for example through record keeping or demonstration at your inspection. The guidance may also provide examples of actions and measures to help you demonstrate compliance, and links to best practice guides and information.

EXAMPLE Standards	EXAMPLE Guidance
 18.7.4 Livestock movement records 1. When you receive animals in you must record: a) species, source, numbers, b) organic status, c) identification mark, d) age, 	B soil Association Certification licensed farms must supply an 'organic livestock movement to slaughter' form or an equivalent delivery document with each batch of animals deli Non-SA Certification lice Non-SA Certification lice which case you must check that each animal is listed as organic on the
e) time and date of arrival. (EC) 889/2008 Art. 76(a)(b)(EC) 889/2008 Art. 24(5) The relevant part of the GB Organic Regulation is referenced here.	delivery note. You must also check that all other legally required transfer ocuments have The I symbol shows where additional relevant information is provided.

Soil Association higher standards are clearly shown.

EXAMPLE Standards	EXAMPLE Guidance		
19.5.1 Animals must always be pre-stunned	The permitted stunning methods and specific requirements for their operation		
Animals must not be slaughtered without pre-stunning.	are set out in Annex I of EC Regulation 1099/2009. These must be adhered to		
Soil Association higher standard	ensure animals are effectively stunned.		
	(Why?)		
Scientific evidence strongly suggests that cutting an animal's	s throat while that animal is still conscious causes it significant pain and distress.		
Therefore to ensure that animals are treated humanely at the time of killing, soil Association standards require that animals are stunned to render			
them insensible prior to slaughter.			
Summary of key statutory welfare requirements			
Any method of stunning used must cause an animal to lose co	Any method of stunning used must cause an animal to lose consciousness immediately without distress and remain unconscious until the		
animal has died from blood loss. The WATOK and EC Regulation 1099/2009 stipulate the permitted methods of stunning or killing animals and			
lays down specific requirements for their operation. The Soil Association standards require that all animals are pre-stunned before slaughter and			
also set higher requirements for the gas killing of pigs.			
	Each Soil Association higher		
A summary box underneath each standard	standard has a Why? box to explain		
section outline some of the key relevant	its purpose and rationale.		
statutory welfare requirements.			

Summary of the Soil Association abattoir and slaughtering standards

An operator licenced with the Soil Association for the slaughter of organic livestock must be aware of and comply with all relevant statutory legislation and industry good practice. The summary boxes in each standard section outline some of the key statutory welfare requirements. References to some of the key regulations are set out in the guidance to standard 18.4.4.

These standards do not include comprehensive requirements on the slaughtering process because there are detailed regulations in GB which govern the slaughter of farmed animals, which apply whether the animal is organic or not. These regulations set out the rules to safeguard animal welfare during the transport, handling, stunning and slaughter of animals. Other regulations set out rules for general hygiene, including training, cleaning, structural and maintenance requirements.

Soil Association certified operators must also comply with all the organic requirements set out in these standards. These include requirements that go beyond statutory obligations in key areas. For example, requiring that all animals are pre-stunned to render them insensible before being slaughtered and requirements to ensure that organic products are not contaminated and are adequately separated from non-organic products.

SA GB 18 General standards for abattoir and slaughtering	
SA GB 18.1 Scope	
Standards	Guidance
 SA GB 18.1.1 Scope of the standards 1. The standards in this document set out the rules that apply for all stages of production, preparation and distribution in order for products to be labelled and marketed as organic. These abattoir and slaughtering standards cover: a) handling of the live animals from their arrival through to the slaughtering process, and; b) dressing, chilling and cutting of carcasses into primals. They do not cover butchery and further meat processing 	

since these may be separate operations. If you butcher and pack meat you should refer to the Soil Association organic food and drink standards. <i>(EC) 834/2007 Art. 1(1)(2)(3); Art.8</i> <i>(EC) 889/2008 Art. 1(1)</i>	
SA GB 18.1.2 Products from hunting and fishing of wild animals Products from the hunting and fishing of wild animals cannot be sold as organic <i>(EC) 834/2007 Art.1(2)</i>	

SA GB 18.2 Principles	
What is this chapter about? This section details the principles on which these organic standards are based. Organic is a 'whole system' approach to farming and food production. It recognises the close interrelationships between all parts of the production system from the soil to the consumer. This	
comprehensive set of organic principles guides our work and our standards.	
Standards	Guidance
 SA GB 18.2.1 General principles of organic production An organic production system must meet the following principles and objectives: 1. To produce food of high quality and in sufficient quantity by the use of processes that do not harm the environment, human health, plant health or animal health and welfare. 	
 To work within natural systems and cycles at all levels, from the soil to plants and animals. To maintain the long term fertility and biological activity 	

		-
	of soils.	
4.	To treat livestock ethically, meeting their species-specific	
	physiological and behavioural needs.	
5.	To respect regional, environmental, climatic and	
	geographic differences and the appropriate practices that	
	have evolved in response to them.	
6.	To maximise the use of renewable resources and	
	recycling.	
7.	To design and manage organic systems which make the	
	best use of natural resources and ecology to prevent the	
	need for external inputs. Where this fails or where	
	external inputs are required, the use of external inputs is	
	limited to organic, natural or naturally-derived	
	substances.	
8.	To limit the use of chemically synthesised inputs to	
	situations where appropriate alternative management	
	practices do not exist, or natural or organic inputs are not	
	available, or where alternative inputs would contribute to	
	unacceptable environmental impacts.	
	To exclude the use of soluble mineral fertilisers.	
10). To foster biodiversity and protect sensitive habitats and	
	landscape features.	
	. To minimise pollution and waste.	
12	. To use preventative and precautionary measures and risk	
<i></i>	assessment when appropriate.	
13	. To exclude the use of GMOs and products produced from	
	or by GMOs with the exception of veterinary medicinal	
	products.	
14	. To sustainably use products from fisheries.	
	(EC) 834/2007 Art. 3; Art. 4	

SA GB 18.3 Becoming Soil Association certified	
What is this chapter about?	
This chapter explains which activities require certification and how you can certify your business to the Soil Association standards.	
Standards	Guidance
SA GB 18.3.1 Certifying your business To become certified to these organic standards you must have a certification contract with an independent, accredited certification body and comply with all relevant organic standards for your organic activity. (EC) 834/2007 Art. 27(1)(4); Art. 28(1)	In GB, Defra is the competent authority and has delegated some control tasks to accredited organic certification bodies. The certification body that is appointed by the Soil Association to inspect and certify to Soil Association organic standards in the UK is Soil Association Certification.
 SA GB 18.3.2 Activities that require certification In GB, all stages of the organic supply chain must hold organic certification. 	Without adequate certification at each stage of the supply chain, the products may lose their organic status.
 Your business must be certified if you produce, process, package, store, label, import or export, including wholesale, storage and warehousing, acting as the first consignee for imported products and any other activities that require the physical or financial ownership of organic products or ingredients. In GB, you do not need certification if you only sell organic products directly to the final consumer or user provided that you do not produce, prepare, store organic products other than in relation to the point of sale or import such products or have not contracted out such activities. In other countries certification may be required for these activities. 	Examples of businesses not requiring certification in GB include supermarkets and mass caterers serving food e.g. restaurants, cafes, catering companies. If you are unsure whether the activity you are carrying out requires certification please <u>contact us</u> . For more information on the certification requirements for importing and exporting please refer to the importing standards in section 6.8 of Soil Association organic food and drink standards.
 SA GB 18.3.3 Organic certificate 1. You are not allowed to sell products with the Soil Association symbol or with reference to organic without a valid certificate that shows that your activity complies with these organic standards. 	 Soil Association Certification will issue licensees with the following documentation: An annual certificate with valid from and to dates, your name, address and licence number A Trading Schedule with your certified products, activities and status

 Certificates are issued once Soil Association Certification has inspected your organic activity and they are satisfied that your activity meets organic standards. The certificate will list all your certified activities and the crops, livestock and/or products you are certified to produce, process and/or sell as organic. The certificate may be in electronic format. (EC) 834/2007 Art. 29(1)(3) (EC) 889/2008 Art. 63(1)(d); Art. 68 	 For producers, an Information Schedule listing your licensed enterprises, holdings and fields. If you are a farmer with land or crops in conversion, these will be shown as 'inconversion' on your Trading Schedule. Once they have gone through the relevant conversion period they will be shown as 'organic' on your Trading Schedule and you can start trading as organic. If your livestock are shown as 'converted breeding stock' they cannot be traded as organic. Annual renewal of your licence is linked to you continuing to meet the relevant standards and payment of the relevant renewal fee. Within a year of your original application date we will send you a renewal invoice. 	
Soil Association Certification Since 1973 Soil Association Certification Limited (Soil Association Certification) has certified farm enterprises, foods and other products as organic. Soil Association Certification is a wholly owned subsidiary of the Soil Association charity. We are registered with Defra to certify organic food production and processing under the terms of <i>the Organic Production and Control (Amendment) (EU Exit) Regulations 2019.</i>		
experienced staff to carry out the task of certification. Soil Asso the United Kingdom Accreditation Service (UKAS) for GB licen		
To uphold organic integrity and in order to work efficiently, certification bodies are obliged to communicate and exchange relevant certification information about their licensees to control authorities and other certification bodies. This includes when: a) licensees change certification bodies b) non-compliances are found		

- b) non-compliances are found
- c) organic status of a product is lost, and
- d) certification is withdrawn.

Information

If you are interested in certifying your business, contact Soil Association Certification via:

Our website: www.soilassociation.org/certification/get-in-touch/

Email: GoOrganic@soilassociation.org

Phone: 0117 914 2406

Post: Soil Association Certification, Spear House, 51 Victoria Street, Bristol BS1 6AD, UK.

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SA GB 18.4 Your obligations when certified		
What is this chapter about?		
This chapter explains your responsibilities and obligations who		
Standards	Guidance	
 SA GB 18.4.1 Description of your activities Before starting your organic enterprise, you must describe how you will comply with these organic 	To help you meet this requirement we have created an application form that outlines the information we need from you.	
standards. If you make any changes to your activity you must update your certification body accordingly.2. You must include a full description of your premises,	You will need to have documentation that describes what you do. If you have a quality management system already, make sure these points are included within it.	
 a) facilities used for reception, processing, packaging, labelling and storage of products before and after any processing operations, and b) procedures for the transport of products. <i>(EC) 889/2008 Art. 63(1); Art. 64; Art. 80</i> 	If you make any significant changes to your activities, you must inform the Certification Team and make sure any relevant documentation is updated. Important changes are, for example, change of location of an activity, change of ownership, or change of contact person. Another important change is alteration of certified production which means that information previously submitted about the production is no longer correct.	
	You must let us know if and when you plan to expand into new areas. For example, if you currently store organic products and wish to start packing or processing them, if you want to start importing products or if you have an abattoir and you want to start processing burgers and sausages. Depending on what you're add ing or expanding, we will need to update your certificates and you may need an additional inspection or licence.	
 SA GB 18.4.2 Contracted operations If you contract out your organic activity, in part or whole, to a third party, the information in 18.4.1 must also include: a) a list of the subcontractors, including their activities and the certification body or authority that they are certified by 		

 b) a written agreement by the subcontractors that their operation will comply with the control measures required as part of organic certification, and c) details of all the practical measures taken to ensure and demonstrate full traceability of products. (EC) 834/2007 Art. 28(1) (EC) 889/2008 Art. 86 	
SA GB 18.4.3 Declaration	This is covered in the contract and declaration you sign after every inspection.
You must sign a declaration stating that you:	
a) have described your organic enterprise and activities	
as referred to in 18.4.1 accurately	
 b) will perform your operations according to organic rules 	
c) accept any enforcements in case of non-compliance	
d) inform the buyers of loss of status of your product	
e) accept exchange of information about your operation	
between different certification bodies or control	
authorities where dual certified	
f) accept handing over information about your	
certification history when changing certification body	
or control authority	
g) will inform your certification body or control	
authority immediately of any breaches affecting the	
organic status of your product or organic products received from other operators or subcontractors	
h) in the case of withdrawing certification inform the	
certification body or control authority without delay	
i) accept that your Certification Body or control	
authority retains your certification history for a	
minimum of 5 years	
j) must inform the certification body of any changes to	
your activities.	
(EC) 889/2008 Art. 63(2); Art. 64	

SA GB 18.4.4 Other statutory requirements You must make sure your organic business and operations comply with all statutory regulations in your country. <i>(EC) 834/2007 Art. 1(4); Art. 34(2)</i>	 Statutory regulations which are relevant to slaughter of livestock include, but are not limited to: Council Regulation (EC) 1099/2009 on the protection of animals at the time of killing Welfare at the Time of Killing regulations for Scotland, Wales and England (2013, 2014 and 2015 respectively) Council Regulation (EC) No. 1/2005 on the protection of animals during transport and related operations Regulation (EC) No 853/2004 laying down specific hygiene rules for food of animal origin
	 Regulation (EC) No 852/2004 on the hygiene of food stuffs Regulation (EC) No. 1069/2009 of the European Parliament and of the Council laying down health rules as regards animal by-products and derived products not intended for human consumption and repealing Regulation (EC) No 1774/2002 (Animal by-products Regulation)
SA GB 18.4.5 Employment You must not use forced or involuntary labour or child labour that interferes with their education. <i>Soil Association higher standard</i>	Note that this standard is also a requirement of several EU Directives including 94/33/EC Protection of Young People at Work, and 2011/36 Preventing and combating trafficking in human beings and protecting its victims. Labour management tools, such as <u>Sedex</u> , can be a useful way of helping to ensure that you meet this standard and identify, mitigate and manage risks in your supply chain.
Why? Organic food which has been produced in a way that compromises the basic rights of people is counter to the principles and expectations of the organic movement and organic consumers.	
Standards	Guidance
SA GB 18.4.6 Slaughtering outside of the EU If you slaughter animals in a third country the slaughter must be done according to the requirements of <i>Council Directive</i> <i>Regulation (EC) No. 1099/2009</i> on the protection of animals at the time of killing or equivalent. <i>Soil Association higher standard</i>	

Why?		
To safeguard animal welfare in countries where statutory welfare requirements are unsatisfactory we require, in addition to organic		
requirements, that the slaughter of animals meets the requirer	ments of EU legislation on the protection of animals at the time of killing.	
Standards	Guidance	
SA GB 18.4.7 Certification code	Please refer to the labelling section 18.8 for more information on labelling	
1. Each certification body is issued with a unique certifier	requirements.	
code.		
2. You must use Soil Association Certification's code if you	In the UK (including Northern Ireland), products produced or processed in the	
are packing and labelling products yourself or if another	UK (including Northern Ireland), the Soil Association certifier code is GB-ORG-	
Soil Association certified business in the UK is packing or	05.	
labelling the product on your behalf.		
(EC) 834/2007 Art. 27(10)		
(EC) 889/2008 Art. 58		
SA CR 18 E Increations		
SA GB 18.5 Inspections		
What is this chapter about?		
This chapter explains the certification and inspection process and details your obligations as a licensee and the obligations of the certification		
body during the inspection process.		
Standards	Guidance	
SA GB 18.5.1 Inspection visits	We may carry out additional inspections if:	

SA GB 18.5.1 Inspection visits	We may carry out additional inspections if:
1. A physical inspection of your organic certified activities	 you wish to add a new enterprise to your licence
must be carried out once per year. You may be subject to	you move to new premises
additional announced or unannounced inspections based	 we receive a complaint regarding your business
on an assessment of risk.	• it is necessary to inspect seasonal activity or at different times of year
2. If you are a wholesaler dealing only with pre-packaged	• we need to inspect again to make sure you have corrected non-compliances
products you may be subject to a reduced frequency of	• you are selected as part of our additional inspection programme and/or our
inspections.	risk assessment of your operations suggests the need for this.
3. You may also be inspected by your competent authority	
as part of their surveillance of our inspection procedures.	We may charge you for these additional inspections if we consider they are
(EC) 834/2007 Art. 27(3)(5)	needed beeddse of horr compliances.
(EC) 889/2009 Art. 65(1)(4); Art. 92c(2)	in du continuation soug o mopeotione indet se analised and row
	must be risk-based extra inspections. These are based on the general evaluation

	of the risk of non-compliance with the organic production rules, taking into account at least the results of previous controls, the quantity of products concerned and the risk for exchange of products.
 SA GB 18.5.2 What happens at the inspection 1. At your inspection Soil Association Certification will: a) verify that the description of your activities provided in your declaration is accurate b) verify whether your activities are compliant with organic standards, and c) compile an inspection report with any possible deficiencies and non-compliances found. 2. You or an appointed representative must sign the inspection declaration stating that you agree with the outcomes of the inspection and to undertake necessary corrective actions. (EC) 889/2008 Art. 63(2); Art. 65(3); Art. 82(3) 	As part of closing the meeting, your Inspector will explain any non-compliances found during your inspection and will ask you to sign a Declaration and explain the need to complete an <i>Action Summary Form</i> (usually left with you at the end of inspection) which lists the outcomes of the inspection. This includes any areas that do not comply with the standards and asks how you will correct them. It may also ask for extra information to complete the approval process. You must respond with details of the actions you will take to address non- compliances and supply any other information requested, before the deadline given. When we have received your returned form and agreed the information you have given is satisfactory, we will approve your corrective actions and issue/reissue your certificate.
SA GB 18.5.3 Access to facilities	
You must give Soil Association Certification or your control authority:	
 a) access to all parts of your unit and all premises, including any non-organic production units and any storage premises for input products which it deems necessary in order to certify your organic activities b) access to accounts and relevant supporting documents which it deems necessary in order to certify your organic activities c) any information reasonably necessary for the purposes of certifying your organic activities, and d) when requested, the results of your own quality assurance programmes. <i>(EC) 899/2009 Art. 63(3); Art. 67(1); Art. 73; Art. 79; Art. 79(d)</i> 	

SA GB 18.5.4 Sampling	We will take samples if there is a risk that organic standards have not been
You must allow Soil Association Certification to take samples	complied with or to verify that sufficient measures are in place to prevent
which will be analysed for the presence of prohibited	contamination of organic products. Certification bodies are obliged to take
substances and checking compliance to organic standards.	samples from the equivalent of 5% of their licensees per year.
(EC) 889/2008 Art. 65(2)	

SA GB 18.6 Non-compliance with the standards	
What is this chapter about?	
This chapter deals with non-compliances. A non-compliance i	
Standards	Guidance
 SA GB 18.6.1 Non-compliances If you are found not to comply with organic standards, Soil Association Certification will issue you with a non-compliance. The level of sanction will be proportionate to the severity and extent of the non-compliance and the risk it poses to the integrity of the organic product. Soil Association Certification will always apply the precautionary principle when making decisions on compliance to organic standards. Depending on the severity of the non-compliance Soil Association Certification may suspend or even withdraw your licence. If your licence is suspended or withdrawn you must not trade as organic. 	After your inspection we will draw up an <i>Action Summary Form and Declaration</i> (either at inspection or we will send it to you afterwards). This lists areas that do not comply with the standards and asks how you will correct them. The different grades of sanctions are as follows: • minor non-compliance • major non-compliance • critical non-compliance, or • manifest infringement. You are required to complete the <i>Action Summary Form and Declaration</i> with the actions you will take to comply with the standards, and return it to us with any other information we request before the deadline given. When the Certification Team has received your completed form and agreed that the information you have given is satisfactory they will approve the <i>Action Summary Form and</i>
	 Declaration and renew your licence. We may suspend or withdraw your licence in the following cases: if you are in breach of your contract with us
	 If you do not pay your fee within the deadlines failure of licensee to return certified sales declaration (CSD)

	 we are unable to arrange an inspection an Inspector is refused access to premises an Inspector is refused permission to take a sample if you do not send the completed <i>Action Summary Form and Declaration</i>, or the information we request, within the deadlines severe or repeated non-compliance resulting in loss of organic integrity of an operation, product or batch if fraudulent activity is reported by an authority.
 SA GB 18.6.2 Reporting non-compliances 1. If you consider or suspect that any of your products do not meet organic standards, then you must inform Soil Association Certification immediately and share all relevant information to assist with any further investigation to determine the organic status of the product. You must also either: a) Withdraw any reference to organic in relation to the product. b) Separate or identify the product and only allow it to be further processed or sold as organic once any doubt has been eliminated and this has been agreed with us. <i>(EC) 889/2008 Art. 91(1)</i> 2. If we have a substantiated suspicion that you intend to place a product on to the market as organic which does not meet organic standards, we will tell you to withhold the product for a set time period whilst we investigate. Before we make this decision we will give you opportunity to comment. You will need to cooperate fully with any investigation to resolve the suspicion. If the suspicion is confirmed, then you must remove any reference to organic from the product. If the suspicion is not confirmed within the set time period, then you no longer have to withhold the product from sale. 	 You must inform the Certification Team if you have any suspicion that a product may not meet organic standards and stop any further sale of the product as organic until any doubt over its organic status can be eliminated. Suspicion can originate from a number of sources including (but not exclusively): A positive residue detection showing contamination with a substance not permitted in organic production* A complaint from a reliable source. You have not been able to verify the organic status of goods you have received (see section 18.7 for further information). Not being able to verify valid certification of a product or supplier. For example, if your supplier's certification has been revoked. Knowing that an element of the production did not meet organic standards, for example a prohibited substance has accidentally been applied to your crop or a non-organic ingredient has been used by mistake. An investigation will be carried out to determine if the product has met organic production rules. Once this has been determined you will be informed if the product can be put back on the market as organic or not. *Note: If you receive a positive detection, but from the information you have, you believe that the product still meets organic standards, then you do not have to inform us of the detection. You need to have justification as to why you believed it still met organic standards and keep that information on file so that we can

(EC) 889/2008 Art. 91(2)	check it at inspection if necessary. If you are unsure what action to take, please contact the technical team at <u>sacl.notifications@soilassociation.org</u>
SA GB 18.6.3 Exceptions You may only deviate from the standards when explicitly permitted in these standards. Permission may be granted or confirmed by your certification body. (EC) 834/2007 Art. 27(7)(b)	
SA GB 18.6.4 Appeals and complaints We appreciate there may be occasions when you wish to make a formal complaint to us. This could be regarding service, standards, policy, another licensee or an unlicensed company. We have formal complaints and appeals procedures which are available on request. You can make a complaint in writing, by email or by telephone. <i>(EC) 889/2008 Art. 92(c)</i>	If you have a complaint please send details in writing to cert.complaints@soilassociation.org or telephone Client Services on 0117 987 4564. If you wish to appeal a certification decision please send full details to the Certification Team.

SA GB 18.7 Record keeping	
What is this chapter about? This chapter details all the records that you will need to keep and have available at your inspection.	
Standards	Guidance
 SA GB 18.7.1 General record keeping You must have a record keeping system in place which allows you to prove the organic status of your products. Your records need to cover all production stages from everything produced or bought in through to all goods sold or dispatched and must allow you to demonstrate the 	R Your records need to be sufficient for us to be able to carry out successful mass balance (input and output) and traceability exercises at your inspection. You will need to be able to demonstrate that you have bought/received sufficient organic material for the quantity you have sold/dispatched.
balance between input and output. They must also allow retrospective traceability.	To comply with the standard, your records could include:
 You must keep stock and financial records at your unit or premises which make it possible to verify the following information for every product: the suppliers, sellers or exporters 	 quantities, batch codes, invoices and delivery notes of organic livestock received evidence that you checked organic status of livestock delivered as per standard 19.2.1 and 18.7.4.

 b) the nature and quantities of organic products delivered, including where relevant: i) nature and quantities of all materials bought and the use of such materials ii) the composition of compound feed stuffs c) the nature and quantities of organic products held in storage d) the nature, quantities, and consignees or buyers (other than final consumers) of any products which have left your unit, premises or storage facility. 3. If you do not store or physically handle organic products, you will still need to keep records of: a) the nature and quantities of organic products bought and sold b) the suppliers, and where different the sellers or the exporters c) the buyers, and where different the consignees. <i>(EC) 889/2008 Art. 26(2)(3)(5)(c); Art. 66(1)(2)</i> 	 kill number, kill date, kill time, batch code/ear tag number and weight of each carcass quantities produced in each production/packing run evidence that you processed organic and non-organic separately (this can be achieved by recording the kill order and start time) evidence that you cleaned according to these standards before production what you have sold/dispatched, how much and to whom. These need to refer to the delivery note or invoice and be able to confirm that the meat is organic the sale value of the organic products any pest control treatments used training records to demonstrate staff competency in organic requirements records to show that organic feed has been given, when required any relevant SOPS, or quality control manuals which refer to organic production You do not have to record sales value if you do not sell the product, for example, if you provide a contract slaughter or butchery service for another licensed organic company and do not sell that product to anyone. It is up to you to choose a traceability code system that works for you and your products. Some companies will use a batch code system, whereas others may be able to use the best before date on a product.
	R You need to keep all records for at least 12 months. You will also need to make sure that your records comply with any other legally required time scales that might be specific to your products.

 SA GB 18.7.2 Verifying certification documents 1. You must verify the certification documents of your suppliers and check that they: a) identify your supplier, b) cover the type or range of products you are purchasing, and c) are valid at the time you are making the purchase. 2. You must make a record of these checks. (EC) 834/2007 Art. 29(2) 	A certification document will be the organic certificate, or in the case of Soil Association Certification licensees this includes the certificate and trading schedule. The name and address on the certificate must match the name and address of your supplier (the company with whom the financial transaction is taking place). If you are purchasing organic ingredients through a wholesaler, then that wholesaler must also hold their own organic licence. When you receive goods or livestock, you will also need to make the checks
	detailed in 19.2.1 and 18.7.4.
SA GB 18.7.3 Complaints register You must keep a complaint register for your business. This must record: a) all complaints you make or receive b) any response to the complaint c) the action taken. (EC) 834/2007 Art. 1(4) ISO17065 (4.1.2.2)	Keeping a record of any complaints you receive encourages transparency. It allows businesses to monitor issues and encourages good practice by ensuring there is a documented system for dealing with complaints.
 SA GB 18.7.4 Livestock movement records When you receive animals in you must record: a) species, source, numbers, b) organic status, c) identification mark, 	 Soil Association Certification licensed farms must supply an 'organic livestock movement to slaughter' form or an equivalent delivery document with each batch of animals delivered which contains the relevant information.
d) age, e) time and date of arrival. <i>(EC) 889/2008 Art. 76(a)(b)</i>	Non-SA Certification licensed farms do not have to use these forms, in which case you must check that each animal is listed as organic on the delivery note. You must also check that all other legally required transfer documents have been completed.
Summary of key statutory welfare requirements <i>Along with the organic record keeping requirements y</i> <i>include:</i>	ou will also need to keep records to comply with EC Regulation 1099/2009. These

Equipment maintenance records

A maintenance record for all restraining and stunning equipment must be kept and the records retained for at least one year.

Records of remedial actions taken to improve animal welfare

For slaughterhouses slaughtering 1,000 or more livestock units of mammals or 150,000 birds or rabbits per year the animal welfare officer must keep a record of the action taken to improve animal welfare in the slaughterhouse in which he/she carries out his/her tasks. This record must be kept for at least one year. (EC) 1099/2009 Art. 17(5)

Gas stunning equipment records*

Gas stunning equipment must measure continuously, display and record the gas concentration and length of exposure. It must be clearly visible to the operator of the equipment and give a visual and audible warning if the concentration of gas falls below the required level. These records must be kept for at least one year.

Electrical stunning equipment records*

All electrical stunning equipment must be fitted with an instrument which displays and records the details of key electrical parameters for each animal stunned. The instrument must be clearly visible to the operator of the equipment and give a visual and audible warning if the duration of exposure falls below the required level. These records shall be kept for at least one year. The regulation also requires all electrical stunning equipment) to record the details of key electrical parameters.

(EC) 1099/2009 Annex II, Art. 4(1)

*Effective from 8 December 2019, operators must have installed equipment capable of recording and storing the required data. This is unless prior to that date operators have made changes to the layout of the slaughterhouse, engage in any construction or purchase new equipment, any or all which relate to either gas or electric stunning equipment.

Waterbath stunning equipment records

Waterbath stunning equipment must be fitted with a device which displays and records the details of the electrical key parameters used. These records shall be kept for at least one year.

(EC) 1099/2009 Annex II, Art. 5(10)

(EC) 1099/2009 Art. 9(1)

(EC) 1099/2009 Annex II, Art. 6(2)

SA GB 18.8 General labelling	
What's this chapter about?	he met if vou wich to lebel vour product co organia
This section contains the labelling standards which need to	
Standards	Guidance
SA GB 18.8.1 Using the term organic If you wish to refer to organic in relation to an agricultural food or feed product anywhere on a label, in advertising materials or commercial documents, you must meet the requirements of these standards. <i>(EC) 834/2007 Art. 23(1)</i>	 Labelling refers to the way in which you identify your products and show their organic status. The labelling standards apply to: carcasses primals information on delivery notes or invoices for products that are transported in bulk marketing materials web content. This includes reference to organic not just in the product name or sales description, but also in relation to ingredients of a food or feed product. For example, a cereal bar making organic claims about some of the ingredients may only do so if the cereal bar is certified to the organic regulation. Examples of other references to organic include, "organically grown"; "organically produced"; "grown/produced using organic principles"; "grown/produced using organic methods". If you sell organic products and non-organic products, any use of the word organic, or organic logos (certifier logos such as the SA Symbol, or the EU Organic logo), must be clear and unambiguous as to which products they apply to. Use of references to organic or logos on email footers, invoices, websites should be accompanied by an explanatory wording e.g. "We have a range of organic product listing a clear identification of products. For contract manufacturers/packers wording describing the certified service offered should be included e.g. "We offer certified packing of organic products".

	If your company name includes the word organic you may not use this on the labels of non-organic products. e.g. labels of non- organic products sold by 'XXX Organic Farm' could replace their branding with 'XXX Farm'. On websites and marketing materials ' XXX Organic Farm' can be used , provided it is clear and unambiguous to buyers which products are organic and which are not.
	Labelling legislation Along with meeting these standards for labelling, you will also need to make sure your labels meet other relevant labelling legislation such as <i>Regulation 1169/2011</i> on the provision of food information to consumers, and the <i>Food Information Regulations</i> .
 SA GB 18.8.2 Meat stamp 1. Once your operation is certified, you will be issued with a meat stamp for stamping organic carcasses, sides, 	We have two types of meat stamp available; a Soil Association organic stamp, and an organic stamp.
 quarters and primals. You must: a) name the people who are allowed to apply the stamp b) only apply the Soil Association organic stamp to carcasses which are Soil Association certified or 	 The organic stamp must be used when: you have performed a contract kill for an organic producer who is <u>not</u> Soil Association certified
those approved as produced to standards equivalent to Soil Association standards c) apply an organic stamp to carcasses which are	 The Soil Association organic stamp must only be used when: you have performed a contract kill for a Soil Association certified producer, or
certified as organic but which are <u>not</u> Soil Association certified	 when you have purchased livestock from the producer and are selling the meat on (there are exceptions for pigs, see below for further guidance on this)
d) apply the meat stamp to all such primals as soon as possible after slaughter, and <i>Soil Association higher standard</i>	If you have purchased pigs from a producer who is not certified with the Soil Association, then you cannot use the Soil Association meat stamp on the carcasses

e) only use colours in accordance with article 2(8) of directive 94/36/EC. <i>(EC) 889/2008 Art. 27(1)(d)</i>	 until Soil Association Certification have been able to confirm that the animals in question have been raised to Soil Association equivalent standards. Please contact the Certification Team for more information. The meat stamp should be applied as follows: Beef sides - each hind quarter and fore quarter Sheep carcasses - on both hind legs Pork carcasses - on both hind legs Where part carcasses are supplied - each cut. Meat stamps do not need to be applied to poultry, but information to ensure traceability should be on the packaging or despatch documentation. 	
Why? We require the use of meat stamps because they are a clear and easy method of identifying and tracing organic carcasses through processing and		
storage.	Your sales description and product name will pood to accurately describe your	
 SA GB 18.8.3 Using accurate descriptions 1. The term 'organic' can only be used to describe products (in labels, advertising and commercial documents on products) that meet the requirements of these standards, unless the term is not being used in 	Your sales description and product name will need to accurately describe your product. You can't use the word organic, even if it is part of your company trade name, in relation to non-organic products (e.g. on labels). Refer to standard 18.8.1 for further details.	
relation to agricultural products in food or feed, or	Substantiating claims	
 clearly have no connection to organic production. You must not use any terms, including terms used in trademarks, labels or advertising, that could mislead consumers into believing products are organic when 	You will need to be able to substantiate any claims that you make on your labels. For example:	
they are not. (EC) 834/2007 Art. 23(2)	You should not use phrases such as 'GMO free' unless you can prove this, if challenged. Instead you could use:	
(EC) 834/2007 AIT. 23(2)	 'organic standards prohibit the use of GM materials', or 'non-GM'. 	
	 You should not use phrases such as 'pesticide free' unless you can prove this, if challenged. Instead you could use: 'Fewer pesticides, or 	

	'Organic farming uses virtually no pesticides, or
	 'No system of farming has lower pesticide use'
	• No system of farming has lower pesticide use
	We worked closely with the Advertising Standards Authority to draw up a document
	of approved advertising claims you can make when selling organic. You can find a
	copy on our <u>website</u> .
	Labelling must not be misleading
	You need to make sure that the way you label your products is not misleading.
	For example, if:
	• you label your product as 'organic mint biscuits', it must contain organic mint.
	• your product does not contain organic mint, you can only label it as 'organic
	biscuits with mint'.
	• you label your product as 'organic strawberry ice cream' it needs to contain
	organic strawberries.
	• your product does not contain organic strawberries but uses a natural
	strawberry flavouring instead, it could only be labelled as 'organic ice cream
	with strawberry flavour'.
	 your company name includes the word organic, you cannot use it on non-
	Organics' on non-organic products.
	make on your product labels.
	If you produce organic and pop, organic lines in the same range, you peed to make
	Labelling legislation
	Defra, the Food Standards Agency (FSA) and the Department of Health (DH). For
	 organic products. For example, you could not use the name 'Brown Farm Organics' on non-organic products. You will need to seek guidance from Trading Standards on any other claims you make on your product labels. If you produce organic and non-organic lines in the same range, you need to make sure that the packaging is sufficiently distinguishable (for example by colour, design or wording) to prevent confusion. Labelling legislation In England, responsibility for food labelling legislation and policy is split across

Scotland and Wales all domestic standards legislation is the responsibility of the FSA.
Visit this <u>website</u> for details.

SA GB 18.9 Preserving organic integrity	
What is the chapter about? The standards in this section cover which substances are prohibited and what you need to do to prevent contamination.	
Standards	Guidance
SA GB 18.9.1 Reducing the risk of contamination You must identify any risk of contamination to your organic products by any unauthorised or prohibited substances and ensure measures are in place to reduce the risk of contamination. When new risks are identified you must review the measures you have in place and ensure they remain appropriate. The risks identified and the measures in place must be documented. <i>(EC) 889/2008 Art. 26(1)&(2); Art. 63(1)(c)</i>	 Examples of ways in which organic products may become contaminated and which you must take steps to avoid, include: through cross contamination with non-organic ingredients accidental substitution with non-organic ingredients exposure to cleaning chemicals pest infestations exposure to pesticide treatments machinery that has not been thoroughly cleaned residues or contaminants from packaging, such as synthetic coatings for cheese if they contain fungicides or wood that has been treated with preservatives. (B) You must document how you manage organic integrity, for example through your HACCP or quality management system. Staff training is an important way to ensure that risk of contamination is minimised. Ensure that new staff are adequately trained and that all staff are trained as and when changes are made to the Soil Association organic standards and your own operational procedures.
 SA GB 18.9.2 Genetic modification 1. Products labelled as consisting of or made from GMOs must never be described as organic. 	In the UK and the EU, if a product contains GMOs or their derivatives then it must be labelled as such, (as described in 18.9.2.3) so the regulation allows labels to be relied upon as evidence to indicate whether food contains GMOs or their

	(EC) 834/2007 Art. 23(3)	derivatives. This would apply to products such as agricultural crops, like maize and
2	. You must not use GMOs or products made from or by	soya, or their derivatives like lecithin or starch. However, Directive 2001/18/EC,
	GMOs or their derivatives. You must be able to	Regulation (EC) 1829/2003 and Regulation (EC) 1830/2003 do not extend to the use
	demonstrate that any food, feed, processing aids,	of ingredients produced by genetically modified micro-organisms. For example,
	additives, micro-organisms, plant protection products,	enzymes and vitamins. This means that it cannot be automatically assumed that a
	fertilisers, soil conditioners, seeds, vegetative propagating	product complies with the specific GMO requirements of the organic regulations.
	materials and animals used in organic production do not	For this reason, we require a completed GMO declaration for all products that may be a GM risk.
3	contain any GMOs or their derivatives. . For food and feed products in the UK and EU, Directive	De a GIVEETSK.
3	2001/18/EC, Regulation (EC) 1829/2003 or Regulation (EC)	Our GMO declaration form explains which additives, processing aids and
	1830/2003 are applicable, and you may rely on labels or	ingredients are GMO risks. The Certification Teamcan also confirm any other
	any other accompanying documents to confirm that they	ingredients which are a GMO risk.
	are non-GM, unless you have other information that the	
	products do not meet the Directive and Regulations listed	There is a specific form to be used for licensees producing products under a Soil
	above.	Association Standards licence and a separate form to use for licensees producing
4		product certified to the GB Organic Regulation only. This is because the Soil
	could be produced by GMOs you will need to get	Association has additional requirements in this area, as outlined in 18.9.2.5.
	confirmation from your suppliers, in the form of a non-	
	GM declaration, that the products supplied have not been	Please contact us if you need a blank template of the non-GM declaration form for
	produced from or by GMOs.	your suppliers to complete.
	(EC) 834/2007 Art. 9(1)(2)(3) (EC) 889/2008 Art. 69; Annex XIII	Please note: The GMO declaration expires 12 months from the date signed.
Б	. For Soil Association products and ingredients you will	Supporting information must be dated within 12 months of sending to SA
5	need to provide additional information to demonstrate	Certification. If older than 12 months you must check with the supplier that the
	their non-GM status.	statement is still valid and provide evidence of this to SA Certification.
	Soil Association higher standard	
		18.9.2.3 also says, if you have other information that the products do not meet the
		GM labelling requirements then you cannot rely on the information stated on the
		label. For example, test results which show GM DNA in the product. If you or a third
		party tests any of your organic products and gets a positive result, you must inform
		us of that result as quickly as possible.

	Farmers purchasing animal feeds may rely on the information provided on the labels, or accompany documents. Feed used must be certified organic so any checks on GM status will have been done by the feed processors.
	As part of due diligence and controlling risks, operators who import/process/trade GM risk organic ingredients may wish to carry out testing for GMOs. For example, soya or maize products. Testing must be to the lowest limit of quantification (0.1%) and not just to 0.9%.
	Why? /ide additional assurance that Soil Association certified products and ingredients ngredients to provide additional verification to prove their non-GM status
 SA GB 18.9.3 Nanoparticles 1. Organic products must not contain or consist of engineered nanoparticles. <i>Soil Association higher standard</i> 2. This standard does not apply to incidental nanoparticles. <i>Soil Association higher standard</i> 	 Incidental nanoparticles not prohibited by this standard include: Substances that are incidental by-products of other manufacturing processes (such as milling or homogenisation). Naturally occurring nanoparticles, for example, from volcanic eruptions, in wood smoke or sea spray.
Why? Nanomaterials may introduce new or heightened risks of toxicity, which are currently little understood. The possible effects of these nanomaterials on the environment, human and animal health are currently unknown.	

Nanotechnology involves the manipulation of materials and the creation of structures and systems at the scale of atoms and molecules. This can be either through simple physical processes or by specific engineering.

Nanomaterials include:

• nanoparticles and nanoemulsions

• nanostructures including nanocapsules, nanotubes, fullerenes (buckyballs), quantum dots and nanowires.

The properties of nanomaterials can differ significantly from those at larger scales because quantum effects start to occur at the nanoscale. These differences may be in chemical reactivity and biological activity, solubility and mobility, colour and transparency, among others.

These are examples of known and developing uses of nanotechnology:

- food additives, such as for flavouring, enhanced absorption of nutrients or modifying texture
- in health and beauty products, such as in transparent mineral sunscreens and make-up products
- in packaging, including quantum dots for traceability, UV light filters, nanoclays as gas barriers and carbon nanotubes to alter strength-to-weight ratio
- medicinal, such as drug delivery, DNA vaccines and advanced therapies
- environmental, such as soil remediation
- pesticides, such as pesticide delivery in nanoemulsions, and
- textiles, such as stain and water resistant coatings

SA GB 18.10 Cleaning What is this chapter about? The standards in this section which cleaning products and measures are permitted for different organic activities in order to minimise the use of chemical substances and risk of contamination.	
Standards	Guidance
 SA GB 18.10.1 Cleaning measures You must have suitable cleaning measures in place to prevent contamination and maintain the integrity of your products throughout production, processing and storage. You must monitor your cleaning measures to make sure they are effective and keep records to show that you have done this. If you process or store both non-organic and organic at the same site, you must ensure organic processing or storage is only carried out once suitable cleaning of the equipment and/or storage area(s) has been carried out. <i>(EC) 889/2008 Art. 63(1)(c); Art. 26(4)(a)(b)(5)(e); Art. 35(4)(c)</i> 	You will need to ensure your staff are trained to carry out effective cleaning. Your cleaning procedures need to be clear and need to set out what will be cleaned, how, with what frequency (e.g. daily, weekly, monthly or annually), who is responsible, what chemicals and equipment needs to be used and details of the final rinse of food contact surfaces with potable water (where appropriate). Your procedures must limit the risk of contamination of organic product from microbial contaminants, from cleaning chemicals and from non-organic product. Even if you do not produce organic, for example, if you just wholesale or transport, cleaning is still important to minimise the risk of contamination. For example, loading equipment and vehicles need to be cleaned and the risk of contamination minimised.

adequately rinsed will result in residues in the organic product.
 If you use these to clean equipment and surfaces which are in direct contact with organic food you need to take measures to ensure they are not contaminating your organic product. For example: Switch to a cleaning product that does not contain QACs Check whether your rinsing procedures are sufficient by testing food contact surfaces to ensure no QAC residues remain. For example, a cold water rinse may not be sufficient to remove residues.
Please note that QACs can be difficult to detect in some products. For example, if used on dairy equipment, QACs may not appear in milk but may appear in butter that has been made from the milk. This is because the QAC adheres to the fat molecules in the butter.
QACs are used throughout the supply chain including farms. If you are a farm you should consider all areas where you use QACs, and ensure you have measures in place to prevent contamination of your organic product. This includes harvesting equipment, milking equipment, vats, bulk tanks, meat processing areas, veg packing areas or any other equipment or surfaces that come into contact with your organic product. If you are unsure if your cleaning product contains QACs speak to your cleaning supplier or review the technical data sheet for the product.
If you use alcohol wipes, swabs or sprays, be aware that some may leave a residue after the alcohol has evaporated. Most contain other substances such as surfactants, sanitisers and emollients. These must not be used on product contact surfaces without rinsing them off because they may leave a residue. You may use denatured alcohol (e.g. isopropanol, methanol or ethanol) without rinsing, providing sufficient time is given for the alcohol to evaporate before surfaces come into contact with organic product.
All cleaning chemicals need to be stored safely in closed containers away from

	food and labelled with the name of the product and safety information.
	Monitoring your cleaning measures You will need to have a system for checking that cleaning has been undertaken and that it is effective to remove residues of non-organic material and/or previous production. This could involve visual inspection, micro-biological testing, testing to ensure sanitisers have been removed from organic food contact surfaces, adenosine triphosphate (ATP) testing.
SA GB 18.10.2 Additional rules for the cleaning and	
disinfection of livestock buildings and equipment1) For the cleaning and disinfection of livestock buildings	
and equipment you may only use the following products:	
a) potassium and sodium soap	
b) water and steamc) milk of lime	
d) lime	
e) quicklime	
f) sodium hypochlorite (for example, as a liquid bleach)	
g) caustic soda h) caustic potash	
i) hydrogen peroxide	
j) natural essences of plants	
k) citric, peracetic, formic, lactic, oxalic and acetic acid	
I) alcohol	
m) phosphoric acid (dairy equipment only)	
 n) nitric acid (dairy equipment only) o) formaldehyde 	
p) cleaning and disinfection products for teats and	
milking facilities	
q) sodium carbonate.	
(EC) 834/2007 Art. 14(1)(f); Art. 16(1)(e) (EC) 889/2008 Art. 23(4); Annex VII	

organic production and storage areas should prevent birds, roo Pest control should aim, in the first instance, to prevent infesta	
Standards	Guidance
 SA GB 18.11.1 Preventing contamination by pests and pest control products 1. You must design and operate your buildings and controls to reduce the risk of contamination by pests. 2. You must ensure when implementing preventative measures in organic areas that you take precautionary measures to reduce the risk of contamination of organic products. <i>(EC) 889/2008 Art. 63(1c)</i> 	 You should include measures to prevent and control wild birds, rodents and insects from getting into your buildings such as: fly screens pheromones in traps and dispensers, for monitoring pest levels or as attractants and sexual behaviour disrupters effective covers of waste bins sealing gaps and entry points
SA GB 18.11.2 Treating infestations in organic products or areas used for organic products If you find infestation in organic products, on sacks or containers, in areas used for handling/storing organic products or in areas not used for organic products, you must only use pest control methods which do not contaminate the organic product. (EC) 889/2008 Art. 63(1)(c)	 If you use pest control methods, you will need to keep records of: what pests you have found what chemicals, methods and equipment you used on them who did the treatment, when and which area or equipment was treated, and what precautions you took to prevent contamination of organic products. For example, if you plan to use pyrethrum as a spray or fog to control insects: before using pyrethrum, you will remove all organic products from the area to be treated you will not put organic products back into the treated area for at least 24 hours after the treatment

	 you will clean all product contact surfaces in the area (using methods allowed in Soil Association standards), after the treatment and before you process or store organic product there again. Please note that some products have a long residual activity and must only be used in such a manner that the residues will not contaminate the organic product. For example, if you plan to use products that migrate easily, or have longer residual activity such as synthetic pyrethroids, organo-phosphorous, carbamate or organo-chlorine compounds then you must implement additional safeguards to prevent migration or contamination. Rodenticides must be used only in tamper-proof bait stations and in places where there is no risk of contaminating products. If you use pest control treatments in areas not used for organic production or storage, you must still assess the risk of contamination and take appropriate preventative measures. You should make your pest control contractor aware that your unit is handling organic products and that you must comply with pest control procedures in section 18.11 of Soil Association standards.
	 Control methods in organic areas Control methods which are appropriate for use in organic areas include, but are not limited to: desiccant dusts such as diatomaceous earth and amorphous silica, preferably from naturally occurring sources electric flying insect control units, with shatterproof tubes that are positioned and cleaned correctly tamper resistant bait stations that contain legally approved pesticides sticky boards for insects humane electronic rodent repellents such as floor mats
Standards	Guidance

 SA GB 18.11.3 Using rodent glue boards You may only use glue boards for rodents as a last resort and you must: a) provide evidence to show that other methods of trapping have failed or are not appropriate, before you use the glue boards b) use them according to industry best practice c) check rodent glue boards at least once every 12 hours including at weekends and Bank Holidays, as required by the <i>Pest Management Alliance</i> code of practice, and d) keep a record of each check. 	Rodent glue boards should only be used as a last resort and you will need permission from the Certification Team before using them. You will need to let us know what measures you've already tried, such as bait stations and proofing the unit.
	use of glue boards, or other pest control measures which could affect your organic status, such as fogging. See the <u>Code of Practice on the Humane Use of Rodent Glue Boards</u> for more
	information.
Why?	
In order to protect public health within high-risk environments, the use of rodent glue boards remains an important last option when all other control methods have been considered and deemed ineffective. However, their use does raise serious animal welfare concerns. This standard ensures that glue boards are only used as a last resort and only by persons who have been given adequate training and are competent in the	

effective and humane use of this technique.

SA GB 18.12 Transport, dispatch and receipt of goods	
What is this chapter about? This section details all the standards that need to be met for the transport, dispatch and receipt of organic products.	
Standards	Guidance
SA GB 18.12.1 Collection of products and transport to preparation units If you are collecting organic and non-organic products at the same time, you must have measures in place to prevent any possible mixing or exchanges and you must be able to clearly identify the organic products. Your collection records need to indicate the collection days, hours, collection circuit and the time and date when products were received. <i>(EC) 889/2008 Art. 30</i>	© Collection records
 SA GB 18.12.2 Labelling & transporting products 1. If you send an organic product to another company, including retailers, wholesalers and other licensees for further processing, packing or re-labelling then you must: a) ensure it is transported in a way that would prevent substitution. b) label it clearly, either on the product or on accompanying documentation undeniably linked to it so that the recipient can easily identify: (i) the product and its organic status (ii) the name and address of the operator, and, if different, the seller or owner of the product c) include your certification code, traceability code and % organic content of the product (if less than 95%). If this information is provided on the accompanying documentation on the supplier and/or transporter. 	 If you are transporting whole carcasses, or quarters without any packaging, the contact surfaces in the vehicle being used must be fully cleaned and rinsed according to standard 18.10.1. The information listed in point 1, must be shown either on the luggage tag/label, or on the delivery documentation. If it is shown on the documentation, then there must be a clear link between the documentation and the carcass/quarters. For example, the uses of ear tag numbers or batch codes on both. This also applies if you are labelling or transporting bulk product i.e. boxed chickens or trays of primals. Where possible, unpacked carcasses or quarters should be transported in a dedicated vehicle. If this is not possible and the vehicle you are using also contains non-organic meat or other products then you must ensure that the requirements for adequate separation are met, as detailed in standard 18.12.1.

 a) transportation is between two organically certified operators b) products are accompanied by a document containing the information required in point 1b above c) both the sending and receiving operators keep records of the transportation. <i>(EC) 889/2008 Art. 31(1)(2)</i> 3. You must include the words 'Soil Association Organic' or the Soil Association symbol on the packaging of products 	
certified according to Soil Association standards. Soil Association higher standard	
Soil Association certified products have been produced and pr Writing 'Soil Association Organic' on the packaging helps to id	Why? ocessed to organic standards that are higher than the GB organic regulation. lentify products that have met these higher standards.
SA GB 18.12.3 Receiving organic products When you receive an organic product you must check, upon delivery that the product is labelled according to standard 18.12.2 above and packed appropriately so that it cannot be	When receiving goods from other units or operators you need to have a system in place for checking the organic status of the products and have records to show these checks are always made.
mistaken or mixed up with other products. You must crosscheck that the label on the product matches the information on the accompanying documents and provide	Please see the record keeping standards (18.7) for details of the information you will need to record.
an account of how you check goods upon receipt. (EC) 889/2008 Art. 33	 If you cannot be sure about the organic status of a delivery, for example if information is missing or incorrect, you will need to either: get written confirmation from the supplier send it back
	sell it as non-organicuse it in non-organic products.

SA GB 18.13 Storage of products		
What is this chapter about?		
This section details the standards for storing and handling org	anic products.	
Standards	Guidance	
SA GB 18.13.1 General separation You must manage your organic storage areas and containers in such a way to avoid any mixing with or contamination from products or substances that we do not allow in these standards. Your organic storage areas, containers and products must be clearly identifiable at all times. <i>(EC) 889/2008 Art.35(1)</i>	 Demonstrate that your organic products are clearly identified and separated for non-organic products or substances not permitted in these standards. Examples include, but are not limited to: Hanging organic and non-organic meat on separate rails, or leaving adequate space between them on a single rail. Labelling carcasses with the word 'organic' on luggage tags. Labelling and hanging organic offal as soon as they are removed from the carcass, to ensure they are not mixed up with non-organic. Describe in your procedures how you avoid any mixing or contamination from products or substances not permitted in these standards. Also refer to the 'preserving organic integrity' section 18.9, for details of contamination, and products and substances we do not allow. 	
 SA GB 18.13.2 Handling and separating organic and non-organic products 1. When you use the same equipment and premises to store and handle both organic and non-organic products you must: a) minimise the risk of mixing organic products with other products and foodstuffs by clearly identifying and separating them during the production process, and b) effectively clean equipment and storage areas used to handle or store non-organic products. <i>(EC) 889/2008 Art.35(4); 26 (3)</i> 	Also refer to the 'preserving organic integrity' section 18.9 and 'cleaning' section 18.10 for details of contamination and products and substances we do not allow.	

SA GB 19 Specific standards for abattoirs and slaughter		
SA GB 19.1 Animal welfare		
Standards	Guidance	
 SA GB 19.1.1 Maintaining good animal welfare You must ensure your husbandry practices and housing, including stocking densities, meet your animals species-specific developmental, physiological and behavioural needs at all time. 	Regularly assess your animals to ensure their health and welfare and watch for signs of distress, disease and injury. Routine monitoring of the welfare of your animals will allow you to recognise problems and identify areas for improvement. If you would like more information and support on monitoring the welfare of your animals see the <u>AssureWel website</u> or contact Producer Support or the Cartification Team	
 The persons looking after your animals must possess the necessary knowledge and skills to satisfy this standard. Any suffering must be kept to a minimum during the entire life of the animal, including at the time of slaughter. <i>(EC) 834/2007 Art. 5(h); Art. 14(1)(b)(i)(ii)(viii)</i> 	Support or the Certification Team. If you find a welfare problem prompt action must be taken and the effectiveness of which must be reviewed and altered if necessary.	
 SA GB 19.1.2 Closed Circuit Television (CCTV) 1. Where no national legislation on CCTV use is applicable, this standard must be followed. 2. A CCTV system with good visibility must be in operation for the following activities: a) unloading from vehicles into the lairage b) lairaging, including the movement of animals out of 	Operators must comply with national legislation, for example in England you must comply with the 'Mandatory Use of Closed Circuit Television in Slaughterhouses (England) Regulations. Guidance is available <u>here</u> . If you are unsure if this legislation applies to your operation, for example some on-farm slaughter operations, please contact your local authority.	
 the lairage towards the stun point c) stunning, including animals approaching the stun area d) shackling, including the shackling of animals following gas killing e) sticking 	Documented standard operating procedures must detail how the footage will be used and reviewed to monitor all activities involving live animals. Review of footage may be performed in real-time or from recordings.	
 f) entering a Controlled Atmosphere System (CAS). 3. CCTV footage must be recorded at all times and be: a) retained for a minimum of 3 months, and b) available for viewing on site by the organic control body for control purposes. 	CCTV is not an appropriate tool to assess the signs of unconsciousness or consciousness or sensibility in animals and should not be used as the sole tool for carrying out monitoring checks of the stun operation as required by EC Regulation 1099/2009.	
 Animal welfare officers (and/or other authorised abattoir staff) must use CCTV footage on a regular basis to observe 	It is strongly recommended that CCTV footage is also used for in-house staff training programmes at the abattoir.	

and review all activities involving live animals.	Employees and visitors should be informed that CCTV is in use.	
5. A CCTV system is not required for abattoirs slaughtering		
fewer than 1,000 livestock units (1,000 cattle or equivalent)		
or 150,000 birds a year.		
Soil Association higher standard		
	Why	
welfare ensure that standards are maintained. The use of CCTV	eful additional tool to help those responsible for monitoring and enforcing animal is not required in small plants where physical observation of all activities on <i>(EC) No. 1099/2009</i> definition of a small abattoir which defines a small abattoir	
as one slaughtering fewer than 1,000 cattle (or equivalent) or 150		
Summary of key statutory welfare requirements		
The welfare of animals during the slaughtering process is paramount. The handling, stunning and slaughter of animals must comply with the statutory requirements of EC Regulation 1099/2009 on the Protection of Animals at the Time of Killing and The Welfare of Animals at the Time of Killing Regulations 2014 (WATOK).		
All operators must prepare and implement Standard Operating Procedures (SOPs) for killing and all operations involving live animals. The management systems and SOPs in place must ensure that animals are spared any avoidable pain, distress or suffering at any stage of the slaughter process.		
	tering process from the lairage, restraining, stunning, slaughtering or killing, is not dead are required to hold an approved Certificate of Competence (CoC).	
	or every slaughterhouse slaughtering over 1000 livestock units of mammals or suring that the welfare of animals is protected and promoted at all times and for	
Guides to good practice		
Competent Authority (in the UK this is Defra). Examples include	d practice guides have been developed by industry and have been validated by the guides by the British Poultry Council and British Meat Proces sors' Association. cal guides and can provide advice on all aspects of animal handling, transport,	

SA GB 19.2 Arrival and unloading of animals	
Standards	Guidance
 SA GB 19.2.1 Transport and handling 1. You must minimise any stress and suffering during handling and transport. 2. The duration of transport must be minimised. 3. You must not tranquilise any of your livestock before or during transport. 	The welfare of animals in transport is the responsibility of the producer, or the haulier as a sub-contractor of the producer. Once they enter the curtilage of the slaughterhouse, welfare becomes the joint responsibility of the producer and the slaughterhouse. After unloading, their welfare is the responsibility of the slaughterhouse.
(EC) 834/2007 Art. 14(1)(b)(vii)(viii) (EC) 889/2008 Art. 18(4)	A planned arrival system will ensure that the animals are unloaded as soon as they arrive at the abattoir. You should be able to demonstrate that you liaise with farmers and transporters to make sure the animals leave the farm and arrive at the abattoir on time. You should aim to keep the waiting time as short as possible. The welfare of animals at transport is protected by law. Information on the legal requirements in the UK can found <u>here</u> . The export out of the UK or other unnecessary long distance transport of organic animals is not compliant with this standard. For example, you cannot transport organic animals long distances for slaughter when a suitable slaughter facility is available closer to your farm.
Summary of key statutory welfare requirements Slaughterhouses must have suitable equipment and facilities for unloading animals. Animals must be carefully unloaded from vehicles as soon as possible after they arrive. The welfare and health of animals must be assessed upon arrival in order to prioritise those animals with specific welfare needs. If an animal has been injured during transportation and cannot be unloaded without causing it pain, it must be humanely killed or slaughtered on the vehicle, using an appropriate emergency method.	

SA GB 19.3 Lairaging animals	
Standards	Guidance
 SA GB 19.3.1 Separating and identifying organic livestock Organic livestock must be kept separate from other livestock. You must not tether or isolate livestock unless it is for a limited period of time, and in so far as this is justified for safety, welfare or veterinary reasons. (EC) 834/2007 Art. 14(1)(b)(v)(vi) 	In the lairage you will need to label pens holding organic animals to show that the animals are organic. You must not mix organic and non-organic animals in the same pen or in the slaughter area. If animals have been delivered together they should be penned in their social groups. Horned cattle are not necessarily fractious and therefore it may be better to keep them in their identified social groups with sufficient extra space.
SA GB 19.3.2 Identification of livestock You must identify your livestock at all stages of their production, preparation, transport and marketing using techniques adapted to each species. This must be done individually in the case of large mammals and individually or by batch in the case of poultry and small mammals. <i>(EC) 889/2008 Art.75</i>	The methods you use to identify your livestock must meet the legal requirements of country. In GB you must follow <u>Defra requirements</u> .
SA GB 19.3.3 Feeding organic livestock Organic livestock must only be fed organic feed. <i>(EC) 834/2007 Art.14(1)(d)(ii)</i>	 If animals are likely to be held longer than 12 hours in the lairage you will need to have organic feed available. If you do not have access to organic feed ask the producer in advance to bring feed along with the animals. Evidence must be kept to prove organic status of feed given. Acceptable evidence could include: Records on pen signs or livestock intake forms detailing when organic feed was given. Copies of invoices/delivery docs, for organic feed you have purchased. Written contracts with farmers confirming they will always provide their own organic feed, when required. Evidence of organic feed being stored on site.

Summary of key statutory welfare requirements

Animals not taken directly to the place of slaughter must be lairaged. Animals should be lairaged for as short a time as possible and slaughtered without undue delay. Every animal should be protected from adverse weather conditions and provided with adequate ventilation. Every animal kept in the lairage must have enough space to stand up, lie down and turn around without difficulty.

Water must always be available to all animals in the lairage. Any animal that has been on the site for 12 hours or more must be provided with food, for organic animals this must be organic feed. If animals are kept in the lairage for more than 12 hours, they must be given bedding (such as straw), or equivalent material (such as rubber slats), suitable to the species of animals, their number and what they are accustomed to.

The condition and state of health of every animal must be inspected at least every morning and evening by a competent person. Any animal judged to be experiencing pain for any reason must be slaughtered immediately. Animals that are unable to walk must not be moved or made to move, but must be killed where they are.

SA GB 19.4 Handling and moving animals	
Standards	Guidance
SA GB 19.4.1 Use of electric goads is prohibited Loading and unloading animals must be carried out without the use of any type of electrical stimulation to coerce the animals. (EC) 889/2008 Art. 18(4)	In GB, as interpreted by the competent authority, the use of electric stimulation to coerce animals at any stage of organic production is prohibited.
Summary of key statutory welfare requirements	
Animals must always be moved with care and using as little force and noise as possible. No person may strike or kick animals or handle them in any way that would cause them pain or suffering. If handling aids are used, contact with animals should be avoided.	

SA GB 19.5 Stunning and killing equipment			
Standards	Guidance		
SA GB 19.5.1 Animals must always be pre-stunned Animals must not be slaughtered without pre-stunning. <i>(EC) 834/2007 Art. 3; 14 (b) (viii)</i>	The judgment of the Court of found that the requirements would not authorise slaughte minimising suffering.	of EC Regulation 834/200	07 Articles 3 and 14 (b)(viii)
	The permitted stunning methare set out in Annex I of EC R ensure animals are effectively	egulation 1099/2009. The	
	The exception is electrical was stunned using this method from must not be used.		
	This is because available rese (EC) Regulation 1099/2009 pe effectively stun chickens. Bas 50 - 200 Hz, maximum, for ch below produced by the Huma suggestions for good practice	ermits frequencies up to 1 sed on available research, nickens and perhaps ever ane Slaughter Association	500 Hz) sometimes fail to it may be preferable to use for turkeys. The table
	Waveform & frequency (Hz)	Chickens	Ducks
	50– 199 Hz (Sine AC)	100 mA	
	200 Hz (Sine AC)	150 mA	
	400 Hz (Sine AC)	200 mA	
	50 Hz (Square AC)		170 mA*
	* It is possible that ducks and		
	sine and square wave frequer	•	entific evidence is lacking.
	Unit for current given as root	mean square.	

	S A sourcing requirement applies for SA processors.
Standards	Guidance
 SA GB 19.5.2 Carbon dioxide stunning and killing of pigs If pigs are slaughtered using carbon dioxide the system must have: a) a regular cycle side b) group entry which requires minimal handling c) a system to ensure pigs enter the gondola only when ready to be dropped d) sufficient lighting for animals to see but not too bright e) rapid exposure of pigs to high levels of carbon dioxide f) sufficient dwell time to ensure adequate stunning/killing g) a regular rotation of staff h) signs of recovery regularly checked i) a back-up stunning system available at exit and sticking j) feedback from shacklers to loaders k) a contingency plan in place for factory breakdown, fire alarms, etc. to remove and immediately kill animals in system l) clear details of the alarm system on display, in addition to contingency plans etc. 	 Guidance for each point is set out below: a) If there is a break in the line in in excess of 10 minutes, the gas must be mixed in order to ensure good gas distribution within the chamber before any pigs enter the chamber b) Group entry means that the walkways are wide and at no point require pigs to move forward in single file. c) Pigs must not be lowered into the chamber until the CO₂ concentration is at least 85 percent at the point of maximum concentration. d) Sufficient lighting must be provided in the conveying mechanism and the chamber to allow pigs to see other pigs and their surroundings and to encourage the movement of pigs into the chamber. e) The average minimum CO₂ concentration must be 90 percent. Once a pig enters the chamber, it must be conveyed to the point in the chamber of maximum concentration of CO₂ within 30 seconds, or within 20 seconds if a dip-lift system is in use. f) UK law requires that pigs are not removed from the system until they are dead or irrecoverably stunned. Pigs must remain at the point of maximum concentration of CO₂ for long enough to ensure that there is no possibility of any pigs displaying signs of recovery prior to bleed-out being completed. g) Staff must be regularly rotated to avoid the effects of fatigue. h) The effectiveness of the stun/kill must be monitored and carried out on a sufficiently representative sample of animals. The frequency of these checks must take into account the outcome of previous checks and any factors which may affect the efficiency of the stunning process. i) For practical purposes, captive bolt is recommended as the preferred back-up method for re-stunning. j) Staff responsible for shackling must be able to communicate quickly and easily to staff responsible for loading the pigs into the chamber.

	k) The alarm system must be clearly visible to the operator of the equipment and give a visual and audible warning if the concentration of gas falls below the required level.	
Why? Animal welfare is important right up to the end of an animal's life. Stunning before slaughter is vital to protect their welfare. Carbon dioxide aversive to pigs and high concentrations can cause severe distress. However, gas systems can have welfare benefits when compared with c slaughter methods. The benefits can include: • reduced risk of human error in the stunning process • pigs remain in groups during the process • reduced handling of the pigs • pigs do not need to be restrained • consistency and effectiveness of stunning at high throughputs		
Standards	Guidance	
 SA GB 19.5.3 Emergency killing The following methods must not be used in slaughterhouses except as an emergency method for stunning and/or killing: a) Percussive blow to the head b) Manual cervical dislocation Soil Association higher standard 	In this context 'emergency killing' means the killing of animals which are either injured or have a disease associated with severe pain or suffering, or where back- up slaughter methods fail, to minimise pain, distress or suffering to the animals. These methods must not be used as the primary back-up method. The use of these methods must not be a substitute for proper planning. Please refer to EC Regulation 1099/2009 for the full list of conditions of use and specific requirements related to these methods.	
Why? To ensure that animals are given the most humane death possible, the use of physical methods such as cervical dislocation should be avoided through proper planning and be restricted to emergency situations only.		
Summary of key statutory welfare requirements Any method of stunning used must cause an animal to lose consciousness immediately without distress and remain unconscious until the animal has died from blood loss. The WATOK and EC Regulation 1099/2009 stipulate the permitted methods of stunning or killing animals and lays down specific requirements for their operation. The Soil Association standards require that all animals are pre-stunned before slaughter and also set higher requirements for the gas killing of pigs.		

SA GB 19.6 Bleeding, sticking and monitoring

Summary of key statutory welfare requirements

All animals must be bled without delay after being stunned. To ensure that the loss of consciousness and sensibility is maintained until the death of the animal a maximum stun-to-stick interval of:

- 15 seconds is recommended for all pigs, sheep and goats
- 60 seconds is recommended for cattle when using penetrative captive-bolt

All operators must implement appropriate monitoring procedures to ensure that regular checks on restraining and effectiveness of stunning are being carried out on each slaughter line and for each species being slaughtered. The frequency of the checks must take into account the main risk factors and the procedure must detail what the corrective action should be if stunning fails.

Standards	Guidance
 SA GB 19.6.1 Thoracic stick 1. After stunning cattle, deer and pigs must be bled using a thoracic stick 2. You may only use a neck cut when it has been formally 	Any slaughter houses built after 2017 must allow the safe use of a thoracic stick and will not be exempt from this requirement. If it is only possible to bleed cattle using a neck stick, research suggests that a high neck cut is preferable over a low neck cut. When performing a neck cut a
evaluated for reasons of health and safety of the persons performing the stick. <i>Soil Association higher standard</i>	responsible member of staff should check that both carotid arteries are severed. This can be done by checking for two jets of blood arising from the arteries. Blood flow from the arteries should be checked again after 30 seconds. If blood flow has ceased it could be a sign that the arteries have developed a false aneurysm, which could delay blood loss from the brain. In this case the arteries should be cut again immediately to resume blood flow.
	stick we will ask you to submit a written description of the associated risks, and details of your procedures for monitoring that the stun is effective through to the point of death. We will verify the risks and monitoring procedures at your inspection.
Why? A thoracic stick severs the vessels arising from the heart and ensures a rapid and profuse bleed, minimising the risk that an animal regains consciousness after being stunned.	

SA GB 19.7 General manufacturing	
What is this chapter about?	
This chapter covers the basic requirements that must be met by	
Standards	Guidance
 SA GB 19.7.1 Ensuring organic integrity To ensure organic integrity you must: a) Have procedures to maintain the organic integrity of your products, from buying raw materials to goods out, and which also ensure that non-organic products are not produced or sold as organic. b) Always work to the principles of good manufacturing practice for your sector of the food industry. (EC) 889/2008 Art.26(1)(2)(3)(4)(c) 	 Your procedures will need to cover all the critical processing steps in the manufacture of your products. This includes making sure staff are fully trained for the tasks they carry out and understand the importance of maintaining organic integrity. Please also refer to the standards on contamination (section 18.9), cleaning (section 18.10) and record keeping (section 18.7) as these are all related to ensuring organic integrity.
 SA GB 19.7.2 General production methods Organic food must be produced with care and preferably with the use of biological, mechanical and physical methods. Use of permitted food additives, non-organic ingredients, micronutrients and processing aids must be kept to a minimum and only used where necessary. Substances and processing methods which could mislead consumers about the true nature of a product must not be used. <i>EC 834/2007 Art. 6(b,c,d) Art. 19 (3)</i> 	If you further process meat, refer to the food and drink standards for details of permitted non-organic ingredients, processing aids and additives.
SA GB 19.7.3 Prohibited techniques Techniques must not be used to modify or restore attributes lost during the processing or storage process. (EC) 834/2007 Art. 19(3)	You can only use substances, re-constitution techniques, additives and processing aids in ways allowed by the law and by these standards.

 SA GB 19.7.4 Processing organic and non-organic 1. If you process organic and non-organic products, either using the same equipment or at the same site, you must: a) assess the risk of contamination and mixtures or exchanges, and put in place controls to avoid those risks b) process and store organic products separately, in time or space, from non-organic products c) ensure that the cleaning of your facilities and equipment is sufficient to remove residues of non-organic product before you start processing d) finish the whole run of organic products before you start to process non-organic products e) keep a record of all organic and non-organic operations and the quantities processed. 	
SA GB 19.7.5 Using organic and non-organic versions of the same ingredients You must not use organic and non-organic versions of the same ingredient in the same product. <i>(EC) 834/2007 Art. 18(2); Art. 19(2)(d); Art. 20(2)</i>	This also applies to products made with less than 95% organic ingredients.
SA GB 19.7.6 Irradiation You must not use ionising radiation for the treatment of organic food or feed or for the treatment of raw materials used in organic food or feed. <i>(EC) 834/2007 Art. 10</i>	This standard applies to all ingredients used in organic products – including ingredients you buy in and non-organic ingredients. Ionising radiation occurs at frequencies that are potentially responsible for cell damage. Ionising radiation is defined as: the transfer of energy in the form of particles or electromagnetic waves of a wavelength of 100 nanometers (nm) or less or a frequency of 3 × 1015 Hertz or more, capable of producing ions directly

or indirectly.
 You may use ultra violet radiation (UV light), provided it has a wavelength of 100nm to 400nm for: water treatment surface sterilisation of products to treat mould growth on the surface of dough and baked goods to treat fruit and vegetable juice as an alternative to pasteurisation.
 The prohibition of ionising radiation does not apply in the case of: foodstuffs exposed to ionising radiation generated by measuring or inspection devices, provided that the dose absorbed is not greater than 0.01 Gy for inspection devices which utilise neutrons and 0.5 Gy in other cases, at a maximum radiation energy level of 10 MeV in the case of X-rays, 14 MeV in the case of neutrons and 5 MeV in other cases the irradiation of foodstuffs which are prepared for patients requiring sterile diets under medical supervision.