Out to Lunch visitor attraction survey methodology 2022

If you have any questions about the Out to Lunch survey methodology, please contact Laura Chan, Policy Officer for Healthy and Sustainable Diets at Soil Association <u>lchan@soilassociation.org</u>.



Out to Lunch league table scores are calculated on information from three sources:

1. A menu review of the primary food outlet at the attraction

The outlets and attractions are surveyed in July and August 2022. Any questions or clarifications are followed up with the caterer and attraction.

2. A questionnaire completed by the caterer at the attraction

Questionnaires are emailed in July 2022. Caterers and attractions should return their responses by 31st August. If caterers and attractions are unable to return the questionnaire in time an extension may be granted.

Caterers and attractions are notified from the outset that failure to respond to the questionnaire will result in the lowest score available in these areas.

3. A field survey of visitor attractions, including the primary food outlet, conducted by parents

A team of parents is chosen from a pool of volunteers. 50 parents are selected in a nationally representative sample, stratified by ethnicity and income, with UK-wide representation, to provide a minimum of two 'secret diner' visits for each attraction. An average of the scores given is used for the league table.

The information gathered is evaluated by the Soil Association and parents against a set of criteria, which are designed to test the provision of:

Fresh food you can trust

This means - serving fresh, traceable, sustainable, and ethically sourced food

For children and adult menus:

- Does the menu indicate where ingredients come from?
- Is British meat or local produce used?
- Are eggs used from caged or free-range systems?
- Is meat farm assured or traceable to the farm?
- What animal welfare accreditation does meat used have?
- Where meat is from livestock fed on soya, is the supplier working towards 100% deforestation and conversion free soya?
- Is provenance information about meat on the menu available on request?
- Is the chain taking action on antibiotics in the supply chain?
- Do manufactured meat and fish products dominate the menu?
- Is environmentally friendly food on the menu?
- Is any palm oil used sourced sustainably?
- Are menus adapted to use in-season produce through the year?
- Is sustainable fish on the menu?
- Is the food prepared and cooked fresh?
- Are steps taken to reduce plate waste?

A healthy choice

This means - providing variety and making healthy eating easy

For children's menus in primary outlet:

- Are meals or meal options balanced?
- Is there a variety of starchy foods on offer in different meals?
- Do chips accompany everything on the menu?
- Does a portion of vegetables or salad come with or in every meal?
- Are vegetables incorporated into meals?
- Is there a good variety of vegetables on the menu?
- Is fruit the main component of deserts or is fresh fruit available?

- Are puddings an appropriate portion size?
- Is a variety of protein on offer?
- Are there a good number of non-meat dishes available?
- Is oily fish included as a meal option?
- How much of the food is deep fried?
- Are added-sugar or artificially sweetened drinks on the children's menu?
- Is free tap water available?
- Are healthy choices supported with nutritional/healthy eating information?
- Are healthy options promoted and given price promotions?
- Can children's meals come in different sizes?
- Is the amount of food served a sensible amount for the child?
- Do meals contain problem additives and colourings?
- Do meals contain trans fats?

For adult menus in primary outlet:

- Are meals or meal options balanced?
- Are healthier starchy food choices offered?
- Are complex carbohydrates provided on the menu?
- Does a portion of vegetables of salad come with or in every meal?
- Are vegetables incorporated into meals?
- Is fruit the main component of deserts or is fresh fruit available?
- Is a variety of protein on offer?
- Are there a good number of non-meat dishes available?
- Are non-meat dishes promoted?
- Is oily fish included as a meal option?
- How much of the food is deep fried?
- Have steps been taken to minimise salt?
- Are healthy choices supported with nutritional/healthy eating information?
- Are healthy options promoted and given price promotions?
- Are healthier drinks available?
- Do meals contain trans fats?

Throughout the attraction:

- Is free fresh drinking water widely available throughout the attraction?
- Are healthier drinks and snacks the normal option available in vending machines?
- Are healthier drinks and snacks widely available in shops and kiosks?
- Are unhealthy drinks or snacks offered at the checkout or promoted?
- Are children's lunchboxes healthy?
- Do children's meals (hot or cold) in secondary outlets typically include a portion of veg, a portion of fruit, and a healthy drink?
- Do adult meals (hot or cold) in secondary outlets typically include a portion of veg, a portion of fruit, and a healthy drink?

Family friendly

This means - welcoming children and treating them well and accommodating parent needs

This criterion included the following survey questions:

For children's menus:

- Is children's cutlery available?
- Are activities linked to healthy eating or where food comes from provided?
- Are there baby changing facilities?
- Are highchairs available?
- Does the food look appealing?
- Does the restaurant signage welcome breastfeeding?
- Are children's portions of adult meals available?

These criteria were chosen to reflect:

 What is important to parents – informed by a nationally representative survey of 1500 parents conducted in February 2013 and a further survey of more than 1000 self-selecting parents in July 2016.

- For children's food: <u>The School Food Standards</u> and <u>Voluntary Food and Drink Guidelines for Early Years Settings in</u> <u>England</u>
- For adult food: Relevant national best practice schemes, including England's <u>Government Buying Standards for</u> <u>food and catering</u> 'best practice', the <u>Welsh Government Corporate Health Standard (healthier food and catering</u> <u>practices</u>), and the <u>Scottish Government's Healthy Living Award</u>
- <u>NHS England's 'CQUIN' incentive</u> for healthier retail/vending in hospitals
- Good practice proven to be achievable in <u>over 2 million meals served</u> to <u>Food for Life Served Here standards</u> each working day

The scoring table for these criteria is detailed below.

Visitor attraction selection criteria:

- The most popular attractions, calculated by annual visitor numbers, were selected from shortlists covering the UK. Attractions were selected to ensure UK-wide geographical representation.
- Family and child-friendly attractions were prioritised according to websites such as Days Out with the Kids and Trip Advisor.
- Based on these criteria, 16 sites were selected: 1 N. Ireland, 1 Wales, 2 Scotland, 3 N. England, 2 Midlands, 5 London, 2 S. West



	This means	Key questions	How will measured performance	Max 160
Fresh food you can trust				
		Do you have a strategy in place to reduce your overall environmental impact?	Please provide details of your goals and strategy	No points
Food is made and cooked in the restaurant Traceable meat	Information readily available on where ingredients come from Food is freshly prepared	Does the menu (paper or online) indicate where ingredients come from? (Country of origin, supplier, farm) Score for both children's and adult menus	Not at all – Opts In a couple of instances (1 or 2 separate ingredients on the menu) – 1pt In some instances (3+ separate ingredients) – 2pts	4 points
Environmentally sustainable & ethical food	 cooked from scratch in the kitchen Environmentally friendly food served Animal products are from higher welfare systems Fish from sustainable 	Is provenance information about meat on the menu available on request?	No – Opts Some information provided, either where food was originally produced or whether it has welfare assurance – 1pt Detailed response given, including where food was originally produced and whether it has welfare assurance – 2pts	2 points
		Where do ingredients come from (country of production)?	Record origin of: All meat products, 1x fish if on menu, 2x vegetables, 1x salads, 2x staples.	No score (background research)
		Is the meat on the menu British?	No meat is British – 0 points Some meat is British – 1 point All the meat on the menu is British – 3 points	3 points
Efforts	stocks Efforts are made to use in-season produce	Is the meat in children's lunchboxes British?	No meat is British – 0 points Some meat is British – 1 point All the meat in the lunchbox is British – 2 points If no lunchboxes are offered, 'all the meat on the menu' is British is awarded 2 points	2 points
		Are locally sourced ingredients used? ('Locally sourced' are from the same or adjacent county or for Scotland or Wales from within the country.)	4+ ingredients – 3pts 3 ingredients – 2pts 2 ingredients – 1pt	3 points

Is meat farm-assured/traceable to the farm?	No or minority of meat (by meat type) farm assured – Opts Half or majority of meat (by meat type) – 1pt All meat is farm assured – 2pts	2 points
What animal welfare accreditation does meat used have? (Welfare accreditation =, RSPCA Assured, free range pork and poultry, organic)	No accreditation – Opts A few (up to a third) are accredited – 1pt Some (more than a third) meat is accredited – 2pts All meat is accredited – 5pts	5 points
Do you have a publicly available policy on antibiotic use in the supply chain?	Publicly available policy including: Prohibition in the supply chain of routine preventative use of antibiotics – 1pt Monitoring of antibiotic use in the supply chain and reduction strategy or targets are in place – 1pt Prohibition of critically important and last resort antibiotics – 1pt No policy available – 0pts	3 points
Is food freshly made/prepared in the restaurant? Is food cooked for the first time in the restaurant?	None or a minority of named ingredients are made and prepared in the restaurant – Opts Half or a majority of named ingredients are made and prepared in the restaurant – 1pt All the named ingredients are made and prepared in the restaurant – 2pts	
Choose 2 hot meals (1 meat, 1 meat-free) from both the children's and adults' menu (if no hot children's meal available, choose cold meals). How many of the ingredients within that meal are freshly prepared? (e.g., sauce, vegetable, carbohydrate, protein)	None or a minority of named ingredients are cooked in the restaurant for the first time – Opts Half or a majority of named ingredients are cooked in the restaurant for the first time – 1pt All the named ingredients are cooked in the restaurant for the first time – 2pts	8 points
Do manufactured meat and fish 'products' dominate the menu? (burgers, sausages, pies, pasties, sausage rolls, shaped or coated meat – nuggets, meatballs etc) Score for both children's and adult menus	Meat products are included in half or + of meals – Opts Meat products are included in minority of meals – 1pt Meat products are not included in any meals – 2pt	4 points
Is the choice of organic food given?	None – Opts One organic ingredient – 1pt Two organic ingredients – 2pts Three organic ingredients – 3pts Four + organic ingredients – 4pts	4 points
Are the eggs used free-range?	Caged eggs used or no information available – Opts Mix of free-range, barn and cages – 1pts All free range (includes organic) – 2pts	2 points

		Is Palm Oil on the menu?	No ingredients contain Palm Oil – 2pts Only certified sustainable/organic palm oil – 2pts Palm oil is not certified/sustainable – minus 1pts	2 points
		Where meat is from livestock fed on soya, is the supplier working towards 100% deforestation and conversion free soya sourcing?	Meat supplier is a signatory of the UK Soy Manifesto, has equivalent policy in place or 100% of soya is certified through segregation or identity preserved – 3pts At least 20% of soya used as animal feed is certified through mass balance (certified segregated and identity preserved) – 2pts At least 20% of soya used as animal feed is certified through book and claim – 1pt	3 points
		Is there sustainable fish on the menu, is there anything from MCS 'fish to avoid' list?	Fish on the menu is on MCS 'fish to avoid' list – minus 1pt Fish on the menu is not MCS 'fish to avoid' list – Opts Fish on the menu is MSC or sustainable certified – 1pt Restaurant has a robust policy on sustainable fish – 1pt If no fish on current menu "fish on the menu is MSC or sustainable" is awarded. All restaurants should have a sustainable fish policy in the event of future menu changes.	2 points
		Are menus changed to use in-season British produce through the year? Score for both children's and adult menus	No – Opts Yes, in-season British ingredients are incorporated – 1pt Yes, menus are changed to use in-season British produce – 2pts	4 points
		Are steps taken to reduce the amount of food waste in the kitchen and plate waste?	Signatory of Courtauld Commitment 2025/WRAP Food Waste Reduction Roadmap or robust policy to reduce food waste covering both kitchen <i>and</i> plate waste – 2pts A policy for managing plate <i>or</i> kitchen waste – 1pt No policy in place – 0pts	2 points
A healthy choice – Chi	ldren's menu in primary ou	tlet	I	47 points
Providing variety Making healthy eating easier	Good balance and variety of foods on offer Variety of starchy foods	Are meals or meal options balanced? (Include <u>one</u> starchy food and one portion of protein, and at least one stand-alone portion of veg or salad in a meal)	None or minority of meals are balanced – Opt Half or majority of meals are balanced or can be balanced if the set menu choices permit (e.g., choose a main + side) – 1pt All meals are balanced as standard – 2pts	2 points
	Chips don't dominate the menu	Is there a variety of starchy foods on offer in different meals? (Bread, potatoes, pasta/noodles, rice, other grains)	Only one or two starchy foods on offer – 0 points Three starchy foods on offer – 1pt Four+ starchy foods on offer – 2pts Wholegrains or healthier starches on the menu – extra 1pt	3 points
	Variety of vegetables and salads available	Do chips accompany everything on the menu?	Chips all or majority of the meals on the menu – Opts Half or majority of meals have chips with them – 1pt In a minority of meals, or chips are one of several options across the menu – 1pt No meals have chips with them – 2pts	2 points

Puddings contain fruit		Veg or salad comes with half or less of meals – Opts Veg or salad comes with majority of meals – 1pt	
Variety of protein available	Does veg or a portion of salad come with or in every meal?	Veg of salad comes with majority of means – 1pt Veg or salad comes with every meal – 2pts Two portions of veg or salad with some meals – extra 1 point Two portions of veg or salad with every meal – extra 3 points	5 points
Fried food doesn't dominate the menu	Are vegetables incorporated into different meals? (e.g., pizza topping, vegetables in pasta dishes)	No meals available with veg incorporated – Opts One meal available with veg incorporated – 1pt Two+ meals available with veg incorporated – 2pts	2 points
Steps taken to make healthy eating easy	Is there a good variety of vegetables on the menu? (Other than peas/baked beans)	None available – Opts Minority of menu items include one other choice – 1pt Majority of menu items include one other choice – 2pt	2 points
Healthy drinks on offer Free from problematic additives and colourings	Is fruit the main component of desserts or is fresh fruit available?	None – Opts In a minority of puddings – 1pt In half or majority of puddings – 2pts Fresh fruit available – extra 1pt	3 points
and trans fats	Are puddings an appropriate portion size?	No pudding exceeds 220kcal per portion – 1 point One or more puddings exceed 550kcal per portion – minus 1 point No pudding contains more than 19g total sugar per portion – 4 points 50% or more puddings contain less than 19g total sugar – 3 points No pudding contains more than 24g total sugar per portion – 2 points 50% or more puddings contain less than 24g total sugar – 1 point The majority of puddings contain more than 24g total sugar – 0 point (Fresh fruit and no-added-sugar yoghurt are counted as 'healthier puddings') No nutritional info provided – minus 1pt	4 points
	Is a variety of protein on offer? (Red meat, poultry, fish, meat alternative)	Only one or two protein options on offer – Opts Three+ protein options on offer – 1pt Variety of plant-based proteins available – 1pt Some or all plant-based proteins are from whole foods (e.g., nuts and pulses, including houmous, does not include veg such as mushrooms) – 1pt	3 points
	Is there a good choice of non-meat dishes?	None or <25% non-meat meals available – Opts ≤25% of the menu is non-meat – 1pt 50% of the menu is non-meat – 2pts 75+% of the menu is non-meat – 3pts	3 points
	Is oily fish included as a meal option?	No – Opts Yes – 1pt	1 point

healthy choice – Adult menu in prima	ry outlet	1	40 points
	options	Sweet snacks in lunchboxes are 100kcal or less – 1 point Water or juice are the only drinks available – 1 point If no lunchboxes are offered a correlative number of additional points are available for the main menu in each category.	5 points
	Are children's lunchboxes healthy? Parents to list all lunchbox contents and	All lunchboxes contain a portion of veg or salad as standard – 2 points Option of a portion of veg or fruit in lunchboxes – 1 point	
	Do meals contain trans fats?	Yes – Opts No information available or no policy/practice – Opts Policy/practice – trans fats not allowed – 1pt	1 point
	Do meals contain problem additives and colourings? (See Food for Life Served Here standards)	Yes – Opts No information available or no policy/practice – Opts Policy/practice – additives & colourings not allowed – 1pt	1 point
	The only children's drinks available should be: plain water, milk, pure fruit juices (max 150mls), yoghurt or milk drinks (less than 5% sugar), combinations of the above	Unlimited refills of soft drinks available (either sugary or artificially sweetened) – minus 2pts Minority of drinks permitted in schools – 0pts Majority of drinks have no added sugar or sweeteners – 1pt All drinks have no added sugar or sweeteners – 3pts [NB extra points for free tap water offered upon arrival below]	3 points
	Are healthy choices supported with information and promoted in the restaurant?	No indication of healthier choices – Opts Some guidance, 5aday or meal highlighted as healthy on the menu - 1pt Detailed info publicly available, nutritional info on the menu or available on website (e.g., QR code) - 2pts	2 points
	Are healthier meal options given price promotions? Unhealthy = no veg, fruit or salad, or inclusion of fried food	No, they are more expensive / pay extra for veg / meal deals limit choices to unhealthy options – minus 1pt All meals the same price – 1pt All meals the same price and all healthy – 2pt Healthy options are cheaper – 2pts Free fruit or free salad/veg available - extra 1pt	3 points
	How much of the food is deep fried? (Fried in manufacture or kitchen)	Majority or half of meals contain fried ingredients – minus 1pt Minority of meals contain fried ingredients – 1pt No meals contain fried ingredients – 2pts	2 points

	Good balance and variety of foods on offer	Are meals or meal options balanced? (Include <u>one</u> starchy food and one portion of protein, and at least one stand-alone portion of veg or salad in a meal)	None or minority of meals are balanced – Opt Half or majority of meals are balanced or can be balanced if the set menu choices permit (e.g., choose a main + side) – 1pt All meals are balanced as standard – 2pts	2 points
Providing variety	Healthier starchy foods and complex carbohydrates Variety of vegetables and salads available	Are wholegrain or healthier carbohydrates provided on the menu? (Wholegrain pasta, brown rice, wholegrain oats, spelt, quinoa, buckwheat, sorghum, koras; potato with skin, not fried)	Yes, some – 1pt Yes, various – 2pts No – 0pt	2 points
Making healthy eating easier	Puddings contain fruit A good number of non- meat dishes	Does veg or a portion of salad come with or in every meal?	Veg or salad comes with half or less of meals – Opts Veg or salad comes with majority of meals – 1pt Veg or salad comes with every meal – 2pts Two portions of veg with some meals – extra 1 point Two portions of veg with every meal – extra 3 points	5 points
	Fried food doesn't dominate the menu	Are vegetables incorporated into different meals? (e.g., pizza topping, vegetables in pasta dishes)	No meals available with veg incorporated – Opts One meal available with veg incorporated – 1pt Two+ meals available with veg incorporated – 2pts	2 points
	Steps taken to make healthy eating easy	Is fruit the main component of desserts or is fresh fruit available?	None – Opts A portion of fruit in a minority of puddings – 1pt A portion of fruit in half or majority of puddings – 2pts Fresh fruit available – extra 1pt	3 points
	Healthy drinks on offer Steps taken to reduce salt Free from trans fats	Are puddings an appropriate portion size?	No pudding exceeds 220kcal per portion – 1 point One or more puddings exceed 550kcal per portion – minus 1 point No pudding contains more than 30g total sugar per portion – 4 points Majority of puddings contain less than 30g total sugar – 3 points The majority of puddings contain more than 30g total sugar – 0 point (Fresh fruit and no-added-sugar yoghurt are counted as 'healthier puddings'.)	4 points
		ls a variety of protein on offer? (Red meat, poultry, fish, meat alternative)	No nutritional info provided – minus 1pt Only one or two protein options on offer – Opts Three+ protein options on offer – 1pt Variety of plant-based proteins available – 1pt	3 points

			Some or all plant-based proteins are from whole foods (e.g., nuts and pulses, including houmous, does not include veg such as mushrooms) – 1pt	
		Is there a good choice of non-meat dishes?	None or <25% non-meat meals available – Opts <25% of the menu is non-meat – 1pt 50% of the menu is non-meat – 2pts 75+% of the menu is non-meat – 3pts	3 points
		Are non-meat dishes promoted?	No – Opts Healthy vegetable and pulse-based dishes are positioned at the top of the menu and are included in any meal deal – 2pt	2 points
		Is oily fish included as a meal option?	No – Opts Yes – 1pt	1 point
		How much of the food is deep fried? (Fried in manufacture or kitchen)	Majority or half of meals contain fried ingredients – minus 1pt Minority of meals contain fried ingredients – 1pt No meals contain fried ingredients – 2pts	2 points
		Have steps been taken to minimise salt intake?	Salt is only available from the point of service, not on tables. Or had to ask for salt – 2pts Salt is on the tables – 0pt	2 points
		Are healthier meal options given price promotions? Unhealthy = no veg, fruit or salad, or inclusion of fried food	No, they are more expensive /pay extra for veg / meal deals limit choices to unhealthy options – minus 1pt All meals the same price – 1pt All meals the same price and all healthy – 2pt Healthy options are cheaper – 2pts Free fruit or free salad/veg available - extra 1pt	3 points
		Are healthy choices supported with information?	No indication of what is better for you – Opts Some guidance, 5aday or meal highlighted as healthy -1pt Detailed info, nutritional info -2pts	2 points
		Are healthier drinks available? Plain water, pure fruit juices (max 150mls), yoghurt or milk drinks (less than 5% sugar), combinations of the above	100% healthier (no added sugar or sweeteners) drinks available – 3pts 75% healthier drinks available, unhealthy drinks capped at 330ml portions – 2pt Less than 75% healthier drinks available or unhealthy drinks served in larger than 330ml portions – 0pts Unlimited refills of sugary drinks available – minus 2pts	3 points
A healthy choice – th	roughout the attraction			14 points
Providing variety	Healthier vending	Is free fresh drinking water widely available throughout the attraction?	Water is widely available and easy to find – 2pts No free fresh water available (or have to ask for water)– 0pts	2 points

Making healthy eating easier Healthier meal op	Healthier meal options	Are healthier snacks the normal option available in vending machines? (Healthier snacks = fresh fruit and veg portions, fruit, and nut snack bars)	Secret diners report that 50% or more of sweet and savoury snacks available are healthier options – 2pts Less than 50% of sweet and savoury snacks available are healthier options – 0pts	2 points
		Are healthier cold drinks the normal option available in vending machines? (Healthier drinks = milk, pure juices/smoothies, water) If no vending machines, double points are available for snacks and drinks available in shops and kiosks	Secret diners report 50% or more of drinks available are healthier options – 2pt Less than 50% of drinks available are healthier options – 0pts	2 points
		Are healthier cold drinks available in shops and kiosks? (Healthier drinks = milk, pure juices/smoothies, water)	Healthier cold drinks are widely available – 2pts A limited choice of healthier drinks in a few outlets – 1pt Poor choice and hard to find – 0pts Unhealthy drinks are offered at the checkout – minus 1pt Unhealthy drinks are promoted (posters, displays etc.) or given price promotions – minus 1pt	2 points
		Are healthier snacks available in shops and kiosks?	Healthier snacks are widely available – 2pts A limited choice of healthier snacks in a few outlets – 1pt Poor choice and hard to find – 0pts Unhealthy snacks are offered at the checkout – minus 1pt Unhealthy snacks are promoted (posters, displays etc.) or given price promotions – minus 1pt	2 points
		Do children's meals in secondary outlets typically include a portion of veg, a portion of fruit, and a healthy drink?	Children's meals, hot and cold, always include fruit, vegetable portions and a healthy drink – 2pts Children's meals generally include fruit, vegetable portions and a healthy drink – 1pts Children's meals generally do NOT include at least one or more of fruit, vegetable portions, a healthy drink – 0pts	2 points
		Do adult meals in secondary outlets typically include a portion of veg, a portion of fruit, and a healthy drink? If no secondary outlets, double points are available for all meal options being	Adult meals, hot and cold, always include fruit, vegetable portions and a healthy drink – 3pts Adult meals generally include fruit, vegetable portions and a healthy drink – 2pts Adult meals generally do NOT include at least one or more of fruit, vegetable portions, a healthy drink – 0pts	2 points
		balanced in primary outlet. Is food advertising around the site for healthy or unhealthy choices?		
Family friendly				19 points

	Is children's cutlery available?	No - Opts Yes– 2pts	2 points
	Is the amount of food served a sensible amount for your child?	No, it was too much – Opts No, it was too little – Opts Yes, it was about right – 1pt	1 point
	Does the restaurant serve children's portions of adult meals?	No – Opts Yes, on request – 1pt Yes, as standard (made clear on menu that this can happen) – 2pts	2 points
Children welcomed a treated well	Can children's meals come in different and sizes?	No – Opts Yes, on request – 1pt Yes, as standard (indicated on menu) – 2pts	2 points
Portion size is flexibl	eating/provenance?	No – Opt Yes – 1pt Yes, linked to food/healthy eating – 2pts	2 points
Kids portions of adul meals made availabl		No – Opts Yes – 1pt	1 point
Measures taken to	Are there highchairs available?	No – Opts Yes – 1pt	1 point
accommodate childr and parent's needs	en's Does the food look appealing to you and your children?	No – Opts Yes – 1pts	1 point
	Does the restaurant have signage welcoming breastfeeding?	No – Opts No, but restaurant has provided written policy on breastfeeding – 1pt Yes, signage backed by a policy – 2pt	2 points
	Was free tap water available upon arrival?	No – Opts Yes – 2pts	2 points
	Are single use plastics used? (e.g., cups, cutlery)	Yes – minus 1pt	Minus 1 point
	Overall, would you rate your dining experience to be family friendly? (0 worst, 3 best)	0* - 0 pts 1* - 1pt 2* - 2 pts 3* - 3 pts	3 points